To the Energy and Technology Committee:

Thank you for holding this hearing and giving the citizens of Connecticut an opportunity to have our voices heard.

According to the U.S. Energy Information Administration statistics, in 2018 Connecticut had the second highest average electric bill in the United States, second only to Hawaii.

My electric bill for July 2019 was \$156.85. My bill for July 2020 was \$404.22. Right around the time I received this monstrous bill, my power was out for almost two days. Mind you, it did not go out <u>during</u> the most recent storm. My power was <u>shut off</u> at 9:00 the next morning. Because of this outage, I lost food from my refrigerator and freezer. I had to spend money on fast food to feed the family as we could not cook at home. I had to manually aerate the fish tank every hour. For all this glorious service I now have the privilege of spending \$400 a month?

Considering that electrical power distribution is a monopoly held by Eversource, with captive customers who have no choice but to be hooked up to the grid, it would be helpful if Eversource began including inserts with our bills. The inserts should make helpful suggestions, perhaps on a seasonal basis, as to which necessities we should forgo in order to pay our electric bill for a particular month. For example, food budgets can be slashed during May since we need to get beach-ready anyway. August's insert can include instructions for how to make back-to-school shoes for the kids from recycled newspapers. In December, we can be reminded to tell our children that Christmas isn't about the presents, anyway. As an added bonus for being such loyal customers, Eversource execs should regularly share photos of the exotic destinations they frequent, so we can vicariously enjoy a vacation, too.

My representatives in Hartford, please consider loosening some of the regulations that make our electricity so much more expensive than neighboring states. It would also be great if someone could put a little pressure on Eversource to act as frugally as its customers must.

Thank you for your time.

Sharon Faulk

Windsor Locks

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